

PROPOSAL NUMBER:

PLEASE ENSURE YOUR ACCOUNT NUMBER

AND SORT CODE ARE CORRECT

BEFORE SIGNING THIS FORM

(This will avoid unnecessary reminders being sent to you)



### Instruction to your Bank or Building Society to pay by Direct Debit



Please fill in the whole form using a ball point pen and send it to:

Santander Consumer (UK) plc, 3 Princess Way, Redhill, Surrey, RH1 1SR

Name and full postal address of your Bank or Building Society

To: The Manager  
**Bank of Scotland plc**  
**GLASGOW CROSS (R)**  
  
**P O BOX 17235**  
**EH11 1YH**

Originator's identification number

880135

Reference

Name(s) of Account Holder(s)

#### Instruction to your Bank or Building Society

"Please pay Santander Consumer (UK) plc Direct Debits from the account detailed on this instruction subject to the safeguards assured by The Direct Debit Guarantee. I understand that this Instruction may remain with Santander Consumer (UK) plc and, if so, details will be passed electronically to my Bank/Building Society."

Bank or Building Society account number

Branch Sort Code

Signature(s)

**Sign & Date Here**

Date

Banks and Building Societies may not accept Direct Debit instructions for some types of account.

This guarantee should be detached and retained by the Payer

### The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Santander Consumer (UK) plc will notify you ten working days in advance of your account being debited or as otherwise agreed. If you request Santander Consumer (UK) plc to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by Santander Consumer (UK) plc or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society.
  - If you receive a refund you are not entitled to, you must pay it back when Santander Consumer (UK) plc asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Please also notify us.